Emergency Response-Immediate Threat

When a student:  
• is a victim of an attack or in physical danger  
• appears to pose imminent danger to the safety of himself or herself or others  
• exhibits behavior that makes you feel unsafe

INTERVENTION  
If needed, officers will be dispatched to the scene and a threat assessment made. Additional responses will be based on the situation and may include a referral for medical and mental health assistance.

EMERGENCY-CRISIS

MENTAL HEALTH  
• severe anxiety  
• depression  
• suicidal thoughts or emotional disturbances

CONDUCT OR DISRUPTIVE BEHAVIOR  
• inappropriate behavior  
• disruptive to a class, a residence hall, or any other campus location

PERSONAL CRISIS OR COMMUNITY DISTRESS  
• personal tragedy or significant event that may impact a student’s ability to stay in school  
• when multiple issues impede student success  
• activities or events that have an impact on the safety of the campus community

ACADEMIC DIFFICULTY  
• missing one or more classes within the first two weeks of the term  
• low or no engagement in the classroom  
• isolation from other students  
• poor performance early in the term

SEXUAL HARASSMENT/SEXUAL MISCONDUCT  
• sexual assault  
• intimate partner/relationship violence  
• gender based stalking  
• report incidents involving alleged student-on-student sexual harassment to the Office of the Dean of Students 541-346-3216  
• report incidents involving alleged employee-on-student sexual harassment to the Office of Affirmative Action and Equal Opportunity 541-346-3123

OTHER OR NOT SURE  
Consult your supervisor, department chair, or associate dean.

For Nonemergency Concerns and Consultations

University Counseling and Testing Center (UCTC)  
541-346-3227

TIPS

• Always keep safety in mind as you interact with a troubled student. If you feel that you or the student is in danger, call 911.
• Do not assume the student is trying to get attention or relief from responsibility.
• Do not promise confidentiality to a student.
• Do not serve as a counselor.
• Offer to make the first call or walk the student to the University Counseling and Testing Center. To schedule an appointment, call 541-346-3227.
• The University of Oregon is an equal-opportunity, affirmative-action institution committed to cultural diversity and compliance with the Americans with Disabilities Act. Student Conduct and Community Standards (SCCS)  
541-346-3211

Employee Assistance Program  
1-800-433-2320

IMPORTANT OFFICE AND PHONE NUMBERS

American English Institute  
541-346-3945

Division of Student Affairs  
541-346-8906

Office of Affirmative Action and Equal Opportunity  
541-346-3216

Student Conduct and Community Standards  
541-346-1140  
conduct@uoregon.edu

TIPS

• Provide resources on accessing or accommodations for managing chronic conditions
• Provide support involving immigration and visa issues, travel, employment and internships
• Provides support to prospective and conditional international students
• Provides culturally supportive academic advising to self-identified students of color
• Provides support involving sexual assault, partner violence and stalking, including sexual assault, partner violence and stalking

Student Conduct and Community Standards (SCCS)  
541-346-3216

TIPS

• Provide resources for understanding a student’s bill, paying tuition, emergency loans, and the electronic QuikPAY® service
• Provides current or past term registration options and petitions, enrollment verification, contact information, degree audits, and transcripts
• Provides primary medical and dental care, psychiatry, sports medicine, physical therapy, allergy services, nutritional counseling, travel medicine, and health promotion

• Provides support to prospective and conditional international students
• Provides support involving sexual assault, partner violence and stalking, including sexual assault, partner violence and stalking

OFFICE OF THE DEAN OF STUDENTS

Determines accommodations based on documentation of a disability
Collaborates with faculty and staff members to provide reasonable accommodations
Provides resources for understanding a student’s bill, paying tuition, emergency loans, and the electronic QuikPAY® service
Provides culturally supportive academic advising to self-identified students of color
Transforms conflict through mediation, coaching, facilitation, restorative justice, and training
Provides support involving immigration and visa issues, travel, employment and internships
Provides current or past term registration options and petitions, enrollment verification, contact information, degree audits, and transcripts
Provides primary medical and dental care, psychiatry, sports medicine, physical therapy, allergy services, nutritional counseling, travel medicine, and health promotion

Important Concerns to Address

• exhibits behavior that makes you feel unsafe
• appears to pose imminent danger to the safety of himself or herself or others
• missing one or more classes within the first two weeks of the term
• low or no engagement in the classroom
• isolation from other students
• poor performance early in the term
• sexual assault
• intimate partner/relationship violence
• gender based stalking
• report incidents involving alleged student-on-student sexual harassment to the Office of the Dean of Students 541-346-3216
• report incidents involving alleged employee-on-student sexual harassment to the Office of Affirmative Action and Equal Opportunity 541-346-3123

For Use with Students of Concern

RESOURCES FOR CONSULTATION AND REFERRAL

PERSONAL CRISIS OR COMMUNITY DISTRESS

For faculty and staff members about a student or others. If so, call 911.

University Police Department or Eugene Police Department  
911

Open 24 hours, 7 days a week

UCC will consult with faculty or staff members on how to manage the situation. Urgent cases will be assisted immediately.

SCCS will consult with faculty or staff members on how to manage the situation. If warranted, an incident report will be requested.

DCC will consult with faculty or staff members on how to manage the situation. If warranted, DCC will review the situation to ensure follow-up.

While faculty members are empowered to connect with the student directly about class performance or engagement, students may find it helpful to meet with an academic advisor to find solutions to academic issues.

Dean’s Consultation Committee (DCC)  
Dean of Students  
541-346-8206  
udos@uoregon.edu

TIPS

• Provide resources on accessing or accommodations for managing chronic conditions
• Provide support involving immigration and visa issues, travel, employment and internships
• Provides support to prospective and conditional international students
• Provides culturally supportive academic advising to self-identified students of color
• Provides support involving sexual assault, partner violence and stalking, including sexual assault, partner violence and stalking

Office of the Dean of Students  
541-346-8206

541-346-3216

University Counseling and Testing Center (UCTC)  
541-346-3227

UCTC will consult with faculty or staff members on how to manage the situation. Urgent cases will be assisted immediately.

SCCS will consult with faculty or staff members on how to manage the situation. If warranted, an incident report will be requested.

DCC will consult with faculty or staff members on how to manage the situation. If warranted, DCC will review the situation to ensure follow-up.

While faculty members are empowered to connect with the student directly about class performance or engagement, students may find it helpful to meet with an academic advisor to find solutions to academic issues.

Contact Dean of Students, 541-346-8206.
REFFERING A STUDENT TO THE DEAN’S CONSULTATION COMMITTEE (DCC)

WHAT TO DO

1. **DCC referrals can be made by:**
   - Calling the Dean of Students at 541-346-8206
   - Sending an e-mail to uodos@uoregon.edu

2. **Information needed for effective referral:**
   - Your name and relationship to student
   - A phone number at which the DCC can reach you
   - Student's name and ID number
   - A brief, factual explanation of your concern or observation, including key dates, times, and locations
   - What has been done so far to address the concern—conversation with student, consultation or check-in with colleagues—and the student's response to those efforts

3. **If you are not sure if you should refer:**
   - Remember that in any given situation there are probably several ways to address your concern for a student's distress. Please contact the Dean's Consultation Committee (DCC) to discuss your concerns and your options. The DCC is coordinated through the Dean of Students, 541-346-8206.

Dean's Consultation Committee (DCC)

The DCC was formed to address concerns about student behavior that may be disruptive to the integrity of the learning environment. Specific examples of these concerns may include:

- Suicide attempts
- Sexual or physical assaults
- Conduct not applicable to jurisdiction under Oregon Administrative Rules
- Activities or events that may impact the campus community
- Activities or events that may impact a student's ability to stay in school
- Activities or events that may impact the safety of the community

The DCC also functions as an interdisciplinary problem-solving group where multiple departments and personnel are working collaboratively to support a student or to support those impacted by a particular student’s behavior.

If you have a concern about a student, please contact Paul Shang, 541-346-8206 or pshang@uoregon.edu. The DCC provides presentations and workshops on dealing with disruptive or distressed students and provides guidance on the encouragement of positive community standards.

Members of the DCC include representatives from the Office of the Dean of Students, University Counseling and Testing Center, the Office of Student Conduct and Community Standards, University Police Department, University Housing, University Health Center, and others as needed. The DCC meets weekly.